

“eMerge has given us freedom and flexibility we never imagined. Even better, it’s given us a distinct edge over our competition.”

Keep pace with change – and your business

Your business is growing. That’s a good thing. But if you can’t keep pace with the day-to-day challenges of communicating with customers, prospects and employees, that growth just might come to a screeching halt.

That’s why you need a voice and data communications system that can keep pace with change – and your business. A system that’s fast and flexible. One that offers you the scalability you need to expand – without being bogged down by outdated, often obsolete, equipment.

Exactly the kind of innovation and insight you get with eMerge, a communications breakthrough from Evolve Business Solutions. Because we know that today more than ever, **business opportunities don’t just happen... they eMerge.**

Put it all together

eMerge is a fully-managed VoIP solution with high-speed Internet capabilities that let you unify all your business communication devices. It brings together enhanced Voice over Internet Protocol (VoIP) technology so you can control where your calls are directed – anytime, anywhere.

With eMerge you’ll not only never miss another crucial call, but you’ll be able to make changes on the fly. How do we give you the control? With our web-based, easy-to-use dashboard that lets you make adjustments right when you need to. That means greater productivity and no expense tied to moves, adds and changes to your business.

eMerge also brings you an array of other advantages, including:

- **Next generation technology** – this completely hosted IP solution lets you cut costly up-front equipment expenses. And there is no more worry about it becoming outdated.
- **Geographical freedom** – your office goes anywhere you go. And you create an entire team of mobile employees.
- **Business continuity** – automatic disaster recovery capabilities mean your business is always up and running.
- **Simple scalability** – the solution grows right along with your business.
- **Constant connectivity** – your business is always online and always fully managed.
- **Quick response** – just one contact for all the equipment, service and support you need.
- **Enhanced features** – an array of capabilities like Remote Office, Unified Messaging, and Call Center functionality let you take advantage of changing technologies.



The right package for every use

Your eMerge solution includes:

- High-definition IP handsets
- 24/7 monitoring and support
- Dedicated Internet access
- Unlimited inbound and outbound local calling
- Advanced system features: auto attendants, voicemail accounts, hunt groups, music on hold, unified voicemail messaging, web-based user administration

The solution is also available in a variety of user packages.

Basic:

- Call forwarding no answer
- Call transfer
- Call waiting
- Do not disturb
- Last number redial
- Three-way calling

Standard (all Basic features plus):

- Basic call logs, call forwarding always
- Call forwarding busy
- Call notify
- Call return
- Shared call appearances
- Speed dial 8
- Unified voicemail

Premium (all Standard features plus):

- Outlook & Internet Explorer toolbar
- Call forwarding selective
- Click-to-Dial
- Remote office at any number
- Selective call acceptance
- Sequential ring
- Shared call appearance 10

The Evolve Advantage

Evolve Business Solutions is the next generation of network and premises based VoIP service provided by Cincinnati Bell. We serve as an end-to-end solutions provider for reliable and affordable integrated voice and data services. Also including high-speed Internet access, local line services and offering a full suite of enhanced messaging services. Our Evolve Business Solutions offer significant productivity gains while allowing complete end-user control of daily communications for the "always on" business customer.

